University of Technology, Jamaica

“Excellence through Knowledge”

OFFICE OF ADMISSIONS AND ENROLMENT MANAGEMENT

2015/2016
Undergraduate Enrolment Guide

www.utechjamaica.edu.jm/enrolment/
University of Technology, Jamaica

Welcome

MISSION STATEMENT

To stimulate positive change in Caribbean society through the provision of high quality learning and research opportunities and service to our communities

www.utechjamaica.edu.jm
IMPORTANT NOTICE

On registering, each student at the University of Technology, Jamaica formally agrees to observe and obey the policies and rules governing students and the operation of the University.

The University has the right to change any information appearing in this or any other publication relating to admission and enrolment, its programmes, continuation of study, fees and the requirements for the granting of degrees, diplomas or certificates and any other matter.

Prospective and returning students are required to familiarise themselves with the information in this guide.

Office of Admission & Enrolment Management
University of Technology, Jamaica
237 Old Hope Road
Kingston 6
Jamaica, West Indies.

Telephone:    (876) 927 1680-8
Fax:             (876) 970 3714
Website:       www.utechjamica.edu.jm

Printed & Published June 2015
# Table of Contents

Message from the Assistant Registrar Admissions 1
Introduction 2
Overview Of Enrolment 2
Online Module Selection and Enrolment Steps 3
Completion of Enrolment 3
Fees 5
- General Payment Registration Guidelines 6
  - For Persons Seeking Boarding Accommodation 6
  - Student Loan Recipients 7
  - Scholarships, Staff and Dependents 8
- General Payment Procedure 9
- Financial Clearance 11
Enrolment Facts and Procedures 13
- English Language Proficiency Test 13
- Module Selection Guide 14
- Credit Load 14
- Course of Study Curriculum 15
- Understanding your Module Selection 16
- Registration Tips 18
- Medical and Health Insurance 20
- Identification Cards 20
Important Information for Enrolment 22
- Enrolment 22
- Deferral 22
- Transfer of Credit 23
- Exemption 24
- Add/Drop 25
- Withdrawal from a Module 25
- Semesterized Levels Explained 26
- University Student Handbook 26
Enrolment Support 27
- Call Centre 27
- On Campus Computer Access 27
- Enrolment Team 28
Welcome

It gives me great pleasure to welcome all students to the University of Technology, Jamaica for the 2015/16 Academic Year. I am especially delighted to welcome our new students who I am certain are looking forward to an enriching experience as you embark on tertiary studies.

The Office of Admissions and Enrolment Management is committed to providing excellent service to you throughout the enrolment process. To this end, we have provided you with this booklet which is designed to guide you through the enrolment process which is scheduled to commence on July 14 and end on August 21, 2015. Enrolment dates for other academic sessions will be communicated to you as the academic year progresses. Should the University facilitate your enrolment outside of this period, kindly ensure that the procedures contained within this booklet are still followed.

You may enrol on-line from any location with internet access across the world at your leisure. Our enrolment steps are also available on-line and are designed to help you complete this process with little or no challenges. Please try to select your modules, pay your fees and complete your enrolment early to ensure that you get to pursue the modules that you wish to do each semester. Please also remember to complete the enrolment process within the scheduled dates as late enrolment cannot be guaranteed and may attract a penalty.

The Office of Admissions and Enrolment Management will provide you with the necessary assistance should you encounter minor challenges.

Best wishes for the 2015/16 academic year as you strive for “Excellence Through Knowledge”.

Barry Thomas
Assistant Registrar-Admissions and Enrolment
INTRODUCTION

All students are required to enrol before the start of the academic year, in accordance with the rules made from time to time by the University. Only in exceptional cases, with the special permission from the Registrar, will students be permitted to enrol after the time scheduled.

Overview of Registration and Enrolment

Enrolment is broken down into three stages:

(1) The Module Selection process, whereby students will be required to log on to the ‘UTech Students’ Portal’ to select their modules after which a payment invoice will be generated;

(2) Payment of Fees;

(3) Return to the Student Portal to confirm personal information and agree to the university’s regulations.
Online Module Selection and Enrolment Steps

Step 1: Log on to the university website
www.utechjamaica.edu.jm.

Step 2: Click on the ‘Student Portal’ link on the homepage.

Step 3: Click on link ‘Log-in to UTech Portal here’

Step 4: Enter application/identification number for username and enter your date of birth for your password.

Step 5: Change your password.

Step 6: Now on the student home page, click the icon ‘Student’.

Step 7: On the Student Page, click on, ‘Select your module’, located beneath the student action column.

Step 8: Make your selection from the specialized, non-specialization and electives groups.

Step 9: Once satisfied, click ‘Confirm Selection’.

Step 10: Select the link ‘Click here to view your fees’.

Step 11: Exit from the system and pay your fees.

Completing Enrolment Procedures

Step 12: Return to the Student Portal after payment of fees

Step 13: On the homepage go to “In-tray”

Step 13a: Click on the message which states, Click here to enrol’,
Step 14: Complete all 10 steps of the process as instructed in the message.

Step 15: After completing the steps click on ‘I Agree’ to accept the University’s regulations and policies.

You have successfully completed all your online enrolment steps.

Step 16: To print a personalized timetable, go to Student page.

Step 17: Proceed to the Medical Centre to submit your completed medical form or to make arrangements for the medical to be completed by the UTech Practitioner at the Papine Campus. Students can also visit the Western Campus Office to submit their completed medical forms.

Step 18: Boarding applicants for the Papine Campus are asked to visit the Accommodations Unit before proceeding to the Department of Safety and Security to process their identification.

Step 19: Proceed to the Department of Safety and Security, located on the ground floor of the main Administration building at the Papine Campus to process your identification card or at the Campus nearest you.

Step 20: Collect your Student Handbook at the Campus nearest to you.

You are now a registered Student of the University.
FEES

Fees charged by the University of Technology, Jamaica are approved by the University Council and the Ministry of Education for each academic year. The University reserves the right to make changes to fees and/or the procedures for payment.

All fees should be paid by cash or manager’s cheque at any branch of the National Commercial Bank, Bill Express or Paymaster branches island wide.

The University of Technology, Jamaica Finance and Business Services Division has approved a fee payment guide and enrolment procedures for students attending the institution. Students are therefore required to comply with the rules stipulated in this guide which are subject to change without notice. To avoid delays at enrolment, students are strongly advised to pay their fees and be “cleared by Accounts.”

Fee Structure

Fees payable upon registration at the beginning of the academic year are as follows: tuition, examination/assessment fee and ancillary fees (non-refundable), which include, Students’ Union, health, student welfare fund, registration, Jam Copy Tariff, health/personal accident insurance (non-refundable). All students are required to pay all the fee components outlined. In addition, some Schools/Courses of Study may have other prescribed fees for particular activities. For example, Axis Journal
fee – applicable to The Faculty of Built Environment and Law
Library fee – for the Faculty of Law, etc.

**Important Note**

1. No student will be allowed to register for an academic year with an outstanding balance from previous semesters.

2. All fees may be paid using **manager’s cheque, cash, debit and credit cards**. Credit cards should only be used by the card holder (**Absolutely no personal cheques will be accepted**).

3. Fees may be paid at any branch of the National Commercial Bank (NCB), account number 371360247, island wide, Bill Express and Paymaster or on the University Papine campus at the cashier in the Accounts Receivable section. There are no other authorized areas for receiving fee-payment.

4. It will take at least 48 hours to clear payments made at any of the external payment agencies.

**General Payment Registration Guidelines**

After printing the fee breakdown (invoice) you are required to follow the applicable procedures:

**For Persons seeking boarding accommodation**

1. Boarders will be required to pay both tuition fees and boarding fees at any of the payment locations, separately, before proceeding to the Accommodations Office.

2. Pay all tuition/boarding/miscellaneous/registration fees required for enrolment.
For Students’ Loan Bureau (SLB) Loan Recipients

Student Loan Bureau (SLB) loan recipients will be granted financial clearance once their loans have been approved and communication has been received by the University electronically. The SLB covers tuition and assessment fees ONLY.

Note:
SLB will only pay for the maximum number of credits for each level. Students are required to check that the number of credits for each semester does not exceed the amount approved by the Bureau. Should the amount be exceeded, the student will be required to pay the difference. Additionally, SLB does not cover the cost for pre-university (zero-credit) modules.

Students should therefore be guided by the following steps:
1. Generate fee breakdown.
2. Pay all miscellaneous/registration fees required for enrolment (SLB covers Tuition and Exam fee only)
3. Check student In-tray for message.
4. Complete the enrolment steps
5. Follow up with the SLB to ensure that all guarantors’ documents have been submitted
6. Ensure that payments are made to the University by the SLB.
For Staff member /Sponsored Students/Scholarship recipients/Co-dependents of UTech Staff member

If you are a staff member or a co-dependent of a UTech staff member, you need to:

1. Submit your fee breakdown to the Human Resource Department, located on the Papine Campus, for approval. (Information will be transmitted electronically to the Students’ Receivable unit by the HR department for update to your account).

   Pay all tuition/miscellaneous/registration fees required for enrolment.

If you are a sponsored student/scholarship recipient, you will need to:

1. Go to the Financial Aid Office, located on the Papine Campus, with:

   a. Letter of Commitment from your Sponsor, indicating the student’s name, UTech student ID number, amount of funds committed and expected date of payment;

   b. A copy of your fee breakdown, which is available from the Student Portal after you have selected your modules.

   c. Pay all tuition/miscellaneous/registration fees required for enrolment.

   Check student In-tray for message.
General Payment Procedure

Payment at NCB

1. If payments are being made via any branch of NCB the following are required:
   i. UTECH Fee breakdown (Tuition/Boarding Invoice) with Student’s Name, ID Number and amount to be paid.
   ii. A completed regular NCB Deposit voucher with the following details:
       1. UTECH’S Account Number:
          a. 371360247 (JAS Payments ONLY) or
          b. 376089223 (US$ Payments ONLY)
       2. Student’s full name
       3. Student’s identification number
       4. The name of the person making the payment must be written in the section “PAID IN BY___________”
       5. “UTECH School Fee Payment” must be written at the section “ACCOUNT NAME___________”
       6. Include the amount being paid.
       7. Indicate the type of payment being made, i.e., “Tuition Payment” or “Boarding Payment”

2. Via Tele-Midas at 1-888-622-3477-8 or by E-Banking online at www.jncb.com (NCB Customers ONLY), providing the following information where applicable:
   a. UTECH’S Account Number:
      i. 371360247 (JAS Payments ONLY) or
ii. 376089223 (US$ Payments ONLY)

b. Student’s full name
c. Student’s identification number

3. Payments can be made via Wire-Transfer (from any bank that supports this facility) using the following information:

a. UTECH’S Account Number:

i. 371360247 (JA$ Payments ONLY)

ii. 376089223 (US$ Payments ONLY)

b. SWIFT CODE: JNCB JMKX
c. Student’s full name
d. Student’s identification number
e. Indicate the type of payment being made, i.e., “Tuition Payment” or “Boarding Payment”

Note: The above information should be indicated on the wire-transfer information and a copy of completed transaction faxed to: 970–2302

Payment at Paymaster

Provide the payment representative with the following information:

- Student identification card or number
- Student full Name (first, last, middle)
- Amount being paid
- Indicate that payment is being made to “UTECH”.

Note: The above detail SHOULD be printed on the receipt when the transaction is completed.
Payment at Bill Express

Provide the payment representative with the following information:

- Student identification card or number
- Student full Name (first, last, middle)
- Amount being paid
- Indicate that payment is being made to “UTECH”.

Note: The above detail SHOULD be printed on the receipt when the transaction is completed.

Online Payment via UTech’s Website

Payments may be made via the university’s website via the “Online Services” section. Payments via this method are possible with any of the following:

- Keycard
- Visa
- MasterCard

Upon payment, a confirmation e-mail will be sent to you as receipt of your payment.

Financial Clearance

Students are given financial clearance based upon agreed payment of fees. Upon such payment, a message is sent to the ‘In-tray of the Student Portal to indicate that the student has received financial clearance. If after two (2) clear working days following fee payment a financial clearance message does not appear in the
‘In-tray’, please contact Students Receivables by email at: recaccounts@utech.edu.jm. The notification message you will receive in your in tray may include any of the following:

1. “You have been financially cleared . . .”
2. “You have not paid the requisite amount to be registered . . . The remaining balance must be settled to avoid penalties.”
3. “Your financial status cannot be assessed because you have not confirmed your selections.”

Please pay special attention to the instructions displayed, which indicates if there is a problem with your registration. Follow the recommended actions. You cannot be registered unless the requisite fees have been paid. **However, fee payment alone is not registration; all the other procedures and steps must be completed.**
Enrolment Facts and Procedures

This information is geared towards facilitating a smooth module selection and enrolment process for students.

The academic year is divided into three (3) academic sessions.

These are:

- Semester 1 - August – December
- Semester 2 - January – May
- Summer Session - May – August

The module selection and enrolment process involves three stages: (1) The Module Selection process, whereby students will be required to log on to UTech Students’ Portal to select their modules; after which, a payment invoice will be generated; (2) Payment of Fees; (3) Return to the Student Portal to confirm personal information and agree to the University’s regulation.

English Language Proficiency Test

The test is designed to identify students who need further assistance with English. The criteria for exemption are:

- Posses a Grade 1 in CSEC English A or an ‘A’ in GCE O’ Level English.
- Posses Grades 1 or 2 in CAPE Communication Studies
- Have successfully completed an undergraduate degree from a recognized university
- Have a Diploma from a Teachers’ College
- Have an Associate degree from a recognized tertiary
institution.

**Note: All other students must sit the test.** Students who fail the Proficiency test will be required to do Developmental English at a cost. Those who have either met the exemption requirements stated above or have passed the test should do Academic Writing 1.

**Module Selection Guide**
You are encouraged to check your Module Selection Guide to see the spread of modules across academic sessions. This may be accessed by:
1. Visiting the UTech website at www.utechjamaica.edu.jm then under ‘Current Student’ → ‘Enrolment Information’ → ‘Semesterized Student’ → Module Selection Guide; then look for your College/Faculty and course of study; or
2. Visiting your School’s Office

**Credit Load**
Students are allowed to select between nine and 21 credits per semester. In the summer students not pursuing a designated ‘summer programme may select less than nine credits.

The University does not have the designations of part-time or full-time mode. However, students carrying fewer than 12 credits are considered to be attending in a part-time manner.

Students should be mindful that in order to move to the next level, the required number of modules/credits must be completed
within the academic year.

**Course of Study Curriculum**
A Course of Study curriculum is comprised of modular components. These are Core, General Education and Electives modules.

**Core Modules**
Core modules are modules which define a particular course of study. They provide a foundation in the discipline of study. Core modules for a given course of study are compulsory for students pursuing the particular course of study.

**Pre-requisite Module**
A Prerequisite module is one that must be taken before a particular module or group of modules.

**Co-requisite Module**
This refers to a module which must be taken along with another module.

**General Education Modules**
The philosophy of the general education component reflects the University’s conviction that students should have foundation knowledge in certain areas and be prepared for good citizenship that will enable them to live in and contribute positively to an ever-changing, diverse, and multi-cultural global society. These modules aid in enhancing the learning experiences that will guide students in their development and self-understanding. Academic Writing 1 (COM1020) and Information Technology (INT1001)
are examples of general education modules.

Elective Module
An elective is an optional module chosen by the student. Within some courses of study, the elective module(s) may be narrowed to a certain set.
Students are advised to liaise with their respective Schools as it relates to electives.

Understanding your Module Selection
Students will be allowed to select a ‘Main Activity’ for a particular module. An activity is the delivery pattern of the particular module, that is, if the module is delivered by a lecture, tutorial, practical/lab, etc. In most instances, the ‘main activity’ is the lecture. The exceptions are where the module is delivered as tutorials or as practicals.

Note: After you have selected your Main Activity the system will automatically assign you to other associated activities (tutorials, labs, etc).

Module Occurrence (OCC)
Each event or class time has occurrences. The occurrences are very important in the module selection process. The occurrences are indicated by three characters:
1. The first character represents the location (campus) where the module is being taught
2. The second character refers to the different time period within
a day

3. The third character gives a number sequence based on the time period within a day

The following tables below shows how the occurrences are determined:

**The First Character - Campus Locations:**

<table>
<thead>
<tr>
<th>Coding</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Dental Auxiliary</td>
</tr>
<tr>
<td>D</td>
<td>Montego Bay (Nursing)</td>
</tr>
<tr>
<td>O</td>
<td>Montego Bay (Business Admin.)</td>
</tr>
<tr>
<td>Q</td>
<td>Portmore Outreach</td>
</tr>
<tr>
<td>U</td>
<td>UTech</td>
</tr>
<tr>
<td>W</td>
<td>Slipe Pen Road</td>
</tr>
</tbody>
</table>

**The Second Character – Time of Day**

<table>
<thead>
<tr>
<th>Code</th>
<th>Period</th>
<th>Start time</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>Morning</td>
<td>8:00 – 11:00</td>
</tr>
<tr>
<td>N</td>
<td>Afternoon</td>
<td>12:00 – 4:00</td>
</tr>
<tr>
<td>E</td>
<td>Evening</td>
<td>5:00 – 9:00</td>
</tr>
</tbody>
</table>

For example therefore, an occurrence with UM2 means that the module is offered at UTech Papine campus, in the morning and it is the second session within the morning.
REGISTRATION TIPS

To facilitate a smooth registration process, kindly adhere to the following selection and enrolment tips.

♦ Use the occurrences to assist in your selection process. Remember they tell you the location as well as the time of day the module is offered.

♦ To avoid clashes, select “All Core Modules” before General Education Modules. Make a note of the number of times your Core Module(s) will be offered during the academic year. Some core modules are only offered ONCE per year and as such it is advisable that you select them for the academic session in which they appear.

♦ View Schedule after EACH module selection.

♦ Students who ought to have but did not sit the ‘English Language Proficiency’ test and those who failed the test will be barred from taking Academic Writing 1.

♦ You may ‘unconfirm’ and modify your selection by clicking the ‘Undo Selections’ icon. This screen is only accessible if you have not received Financial Clearance.

♦ View your fees on ‘View Your Fees’ icon once your modules have been confirmed.

♦ Pay your tuition fees via the various methods outlined in this booklet.

♦ Wait at least two working days for financial clearance.

♦ Students who are UTech staff members or dependents of UTEch staff members should ensure that their fee
breakdown is submitted to the HRM Department for approval.

♦ Students receiving sponsorship and/or scholarship must go to the Financial Aid Office, located in the Student Services Department at the Papine campus.

♦ Students who will be provided with accommodation on campus must pay their tuition fees first before making accommodation payments. Do not proceed to Identification Services unless you have been registered at the Accommodation Unit.

♦ Print personalized timetable from the ‘View Timetable’ selection link after completing your on-line enrolment.
The Medical

The medical form is to be submitted before or upon registration. It is important to note that a completed medical form is vital for the processing of your registration. Students will not be registered without submitting their medical reports to the medical centre. The form must be completed by the prospective student and signed by a medical practitioner.

Health Insurance

All registered students are enrolled in the insurance scheme offered by the University, whether or not in position of private insurance. Coverage is provided in two main components: (1) Health (2) Accident/Injury. The fee categories are applicable to:

- Health Insurance Premium
- Accident & Injury Premium
- Health Centre Administrative Fees

Identification Cards

Processing of your Identification (ID) Card will be done by the Department of Safety and Security, which is located on the ground floor of the main Administrative building on the Papine campus. A schedule will be provided for students of the Western campus to process their identification cards once enrolment has been completed.

- A valid identification card indicates that a student is enrolled for the academic year. This card gives access to University
facilities and services, such as the university library, the computer laboratories and other areas of the campus.

♦ All students will be photographed for Identification cards.
♦ Students are required to display their Identification card while on the University campuses and present it when requested by authorized personnel.

Enrolment is complete when a student has met all enrolment conditions and he/she has been issued a valid ID card.

**The Department of Safety and Security Opening Hours**

**July 13-August 21, 2015**
Mondays-Fridays 8:00 am-4:00 pm

**August 24-November 20, 2015**
Mondays-Fridays 8:00 am-6:00 pm
Saturdays 10:00 am-3:00 pm

*You may also visit the ID Services unit for further information regarding its opening hours.*

**If you have completed all the above steps you are now considered to be a Registered Student of the University.**
Important Information for Enrolment

(Information in this section must be supplemented by the full policies and regulations of the university).

Enrolment

Enrolment is the process by which students select and confirm modules and/or class times, specific to their courses of study in conjunction with their academic advisor. Upon selection and confirmation of modules, students are required to pay their tuition and complete the enrolment process and collect their identification cards. Enrolment allows student(s) to attend lectures, tutorials and sit examinations.

Deferral

Accepted applicants to the University may request a deferral of their registration for a period not exceeding one year. This request should be made in writing to the Registrar and copied to the Head of School before the beginning of the instructional period in which the course of study would commence.

Accepted applicants who have been granted deferrals will be guaranteed places for the next academic year in the course of study for which the original offer was made, only if there are no changes to the matriculation requirements. The Enrolment Commitment Fee (ECF) must be paid.
Transfer of credit

A transfer of credit is one earned for a module successfully pursued at an approved tertiary institution and deemed equivalent to one in an undergraduate course of study. No grades are issued for these credits, but the credit count towards completion of the course of study. Transfer credit(s) are therefore not calculated in the Grade Point Average (GPA), but will appear on the student’s academic record as Transfer Credit(s) and to fulfill requirements for graduation.

Only official transcript from other institutions may be used to evaluate and/or award credit. To be eligible for evaluation, the grade for the module must appear on the official transcript from the institution. New students must request that an official transcript from all previously attended institution be mailed to the Office of the Registrar.

Modules used as basis for matriculation are not recorded as transfer credits, and they do not form part of the University’s record of the student’s academic performance.

A minimum of Grade C is required for credit transfer of modules taken in undergraduate degrees courses of study. Individual Schools have discretion to adopt a higher minimum grade where appropriate, such as in core modules. Performance designations other than letter or percentage grades are not acceptable for transfer credit. Credit transfer will not be granted for the research component of a degree or diploma.

Transfer Credit(s) is done once per entry for Course of Study.
Application of transfer credit(s) must be received prior to the start of the academic year. Once this period has passed, students must apply for exemptions. See ‘Regulation 3’ in the Student Handbook for policy and procedures.

**Exemption**

An exemption is: (a) the award of credits for workplace or professionally certified experience where the learning outcomes are deemed equivalent to those prescribed in a UTech module and/or; (b) the award of credits for equivalent module successfully pursued at an approved institution, which were not considered during initial application to the course of study.

Students will be assigned a grade of EXEM for exemption, which will not be calculated in the GPA.

Students who have received approval for exemption on modules from the university’s academic board will be required to pay the associated cost assigned to the module, and will not be entitled to a reduction in fees and/or refund.

The number of transfer credit(s) and exemptions may affect the eligibility for certain class of awards. See ‘Regulation 3’ in the Handbook.
Add/Drop
Students wishing to add or drop modules must do so by completing and submitting an online request via the automated Add/Drop application, within the first two weeks of the commencement of classes in either Semester 1, 2 or the summer session. The application is only available to currently registered students of the University.

Students must comply with any College/Faculty-specific requirements concerning attending lectures and laboratories and continue attending all classes until the add/drop request has been fully approved. To discontinue a module after the add/drop period a student must request to do a withdrawal from the module.

Withdrawal from a Module
Withdrawal from a module is advised only in extenuating circumstances. A student wishing to withdraw from a module shall discuss the matter with his/her academic advisor before submitting the form to the programme director, no less than two weeks before the suspension of classes for the Semester or the Summer session. Failure to apply for a withdrawal will result in a “fail” grade for the module. There will be no right to appeal. Students are limited to a maximum of two modules in any given academic session. Refunds are not applicable to module withdrawals.
Semesterized Levels Explained

Levels are used to indicate a student’s attainment of a minimum number of credits in a course of study. These levels are:

1. Level 1 – successful completion of up to 28 credits, including transfers and exemptions
2. Level 2 - successful completion of up to 29—58 credits, including transfers and exemptions
3. Level 3 - successful completion of up to 59—90 credits, including transfers and exemptions
4. Level 4 - successful completion of up to 91 credits, including transfers and exemptions

University Student Handbook

Academic requirements that are not addressed within this booklet may be found in the University’s Student Handbook. The handbook outlines detailed information regarding the University’s regulations and procedures. Students are ultimately responsible for knowing and adhering to the University’s rules and regulations. The Student Handbook may also be accessed via the Student Portal or the university’s website.

Please make every effort to read the handbook, as ignorance to information that can be found in the handbook will never be accepted as an excuse for violation or lack of adherence.
ENROLMENT SUPPORT

Call Centre
During the enrolment period UTech operates a Call Centre with staff specially trained to handle your enrolment queries. If you have any questions or need additional assistance you may dial any of the following numbers, Mondays to Fridays, between the hours of 8:00am to 6:00pm:

702-4059  970-1580
977-7608  977-9617

Note: Call Centre only operates during the enrolment period.

On Campus Computer Access
The University provides computer access to students who desire internet access on campus for their enrolment purpose. Students who may require additional enrolment support and use of computers may visit the Office of Admissions and Enrolment Management lab during the enrolment period.

Opening hours are:

Mondays to Thursdays  8:30 am-6:00 pm
Fridays               8:30 am-4:00 pm

Please note that times may change and as such students should liaise with the Office of Admissions and Enrolment Management.
Office of Admissions and Enrolment Management
Team

Mr. Barry Thomas—Assistant Registrar, Admissions
Miss Stephanie Morris—Admissions Supervisor
Mr. Clayton Moore—Enrolment Officer
Miss Keisha Weston—Admissions and Enrolment Coordinator,
    Western Campus
Miss Donna Drake—Enrolment Assistant
Mr. Jetu Green—Enrolment Assistant
Miss Sophia Burns—Undergraduate Admissions Assistant
Miss Trudy-Ann Donaldson—Undergraduate Admissions Asst.
Miss Lola Farquharson—Undergraduate Admissions Assistant
Miss Althea Johnson-Roach—Undergraduate Admissions Asst.
Ms. Charmaine McGlashan—Undergraduate Admissions Asst.
Miss Brigette Sterling—Undergraduate Admissions Asst.
Miss Narda Tomlinson—Undergraduate Admissions Asst.
Miss Patricia Williams—Postgraduate Admissions Assistant
Miss Shamin Douse—Franchise and Outreach Assistant
Miss Gavette Francis—Administrative Support
Miss Gwendolyn Haughton—Receptionist
Miss Janice Williams—Receptionist
Miss Kimberley Bourne—Admissions Clerk
Miss Camesia Lindsay—Admissions Clerk
Notes

Enrolment steps video